



September 25, 2006

Carol O'donogue
St_Andrew_Org
800 Taylor Dr
Sierra Vista, AZ 85635

eBay Inc.
2145 Hamilton Avenue
San Jose, CA 95125

www.ebay.com

Dear Carol O'donogue,

Congratulations on reaching eBay PowerSeller status! You should be very proud. Through your efforts at growing your eBay business, serving your customers, maintaining an excellent feedback rating and living up to the high standards of the PowerSeller program, you've accomplished something special within the eBay marketplace. And we hope that being a part of the PowerSeller group will help you continue to grow and achieve even more.

As a member of the PowerSeller program, you'll have access to a number of benefits that can provide an immediate boost to your business. By visiting the PowerSeller portal at www.ebay.com/powersellers, you can learn about the valuable resources we offer for advanced sellers including best practices for creating great listings on eBay. You'll also find important news and information on eBay Stores and PayPal, as well as great tips about safe trading on eBay. I recommend visiting the site often to stay up-to-date on all the tools and resources that are available to PowerSellers.

In addition to all those resources, the PowerSeller portal is also the place to find all kinds of personalized information. There is data on your sales, listings and feedback, personalized customer support options, links to PowerSeller-only discussion boards where you can network and share strategies with other PowerSellers, as well as additional educational links just for PowerSellers and shortcuts to the PowerSeller-prioritized customer support email queue. And don't forget to check out the special promotions we've developed just for PowerSellers.

Again, congratulations on becoming a part of this very important group within eBay. You've achieved something very special and we look forward to serving you and your business in the months and years to come.

Sincerely,

A handwritten signature in black ink that reads "Bill Cobb". The signature is written in a cursive, slightly slanted style.

Bill Cobb
President, eBay North America

P.S. The 2007 eBay Live! Community Conference is just a few short months away! We hope you'll join us June 14th through 18th in Boston, MA for all the fun, learning and special PowerSeller events!